

# **POLICYHOLDER NOTICE**

## **(Problems With Your Insurance)**

### **Keep This Notice With Your Insurance Papers**

**PROBLEMS WITH YOUR INSURANCE?** - If you are having problems with your insurance company or agent, do not hesitate to contact the insurance company or agent to resolve your problem.

**Forward Mutual Insurance Company**  
**Attn: Customer Service**  
**PO Box 326**  
**Ixonia, WI 53036-0326**  
**920-261-6616**  
**[www.forwardmutual.com](http://www.forwardmutual.com)**

You can also contact the **OFFICE OF THE COMMISSIONER OF INSURANCE**, a state agency which enforces Wisconsin's insurance laws, and file a complaint. You can file a complaint with the **OFFICE OF THE COMMISSIONER OF INSURANCE** at its website at <http://oci.wi.gov/>, or by writing to:

**Office of the Commissioner of Insurance**  
**Complaints Department**  
**PO Box 7873**  
**Madison, WI 53707-7873**

Or you can call the **OFFICE OF THE COMMISSIONER OF INSURANCE** at the below number(s) and request a complaint form.

**1-800-236-8517** outside of Madison; or

**608-266-0103** in Madison